FAQ: Cannot View Internet Explorer Status Bar in Lawson



Quick steps to restore the Internet Explorer status bar.

This problem is not caused by Lawson; it is an Internet Explorer security setting issue. If you are unable to complete the following steps, please open a <u>non-Lawson</u> support request with the Help Desk.

Select View>Toolbars from the Internet Explorer menu bar. If the Status Bar is not 'checked' in the short-cut menu, **click** Status Bar.

File Edit	View Favorites Tools Help		
	Toolbars	•	✓ Menu bar
ò-	Quick tabs	Ctrl+Q	Favorites bar
3	Explorer bars	•	Command bar
	Go to	•	✓ Status bar
	Stop	Esc	Contribute Toolbar
Searc	Refresh	F5	✓ Adobe PDF
Scare	7(100%)		Google Toolbar
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OR Grou	Encoding		
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	Source	Ctrl+U	
Searc	Security report		me
	International website address		
Display Na	Webpage privacy policy		
	Full screen	F11	

Next, **select** Tools>Internet Options from the Internet Explorer menu bar. The Internet Options dialog box will open.

Select the Security tab.

Click the Custom level... button. A Security Settings – Internet Zone dialog box will open.

Scroll through the settings (it is near the bottom) until you find the Scripting setting 'Allow status bar updates via script'. **Click** the radio button next to Enable.

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Security Settings - Internet Zone	-	X	
Settings			
Scripting Active scripting Disable Frompt Allow Programmatic clipboard access Disable Frompt Allow status bar updates via script Disable Frompt Allow websites to prompt for information using scripte Disable Fromble Fromble	ed winc		
Peset custom settings			
Reset to: Medium-high (default)	leset		
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Click OK. A Warning message will pop up and ask, "Are you sure you want to change the setting for this zone?" **Click** the Yes button. Security Settings – Internet Zone dialog box will close.

Warning!	×		
1	Are you sure you want to change the settings for this zone?		
	Yes No		

Click the Apply button at the bottom right of the Internet Options dialog box.

Click OK.

NOTE: If the problem still exists, please open a non-Lawson call with the Help Desk for technical assistance.